

- ✓ 24 - 48 Hr Repair
- ✓ Thousands Stocked
- ✓ Proportional Valves
- ✓ Servo Valves



NC SERVO TECHNOLOGY

- ✓ Quality Since 1975
- ✓ Servo Drives
- ✓ Control Systems
- ✓ Industrial Electronic Service



734-326-6666

Ncservo.com
Repair Procedure



734-326-6669

To Send In For Repair

Please include a packing slip with your company name, billing and shipping address, contact name, email, phone number, and any known issues with the unit.

Standard Delivery

For standard delivery, a quote will be emailed to the designated contact within 3 - 4 business days after we receive the unit. Once the quote is approved, standard repair turnaround is approximately 10 business days, subject to parts availability.

**(Same-Day Service)
Rush Service**

We offer same-day rush repair service for an additional \$750.

**24 - 48 Hour Rush
Repair Service**

For expedited repair within 24 - 48 hours after approval, we offer a rush service for an additional \$500.

**72 Hour Expedited
Repair Service**

We also offer a 72 hour repair option (after approval) for an additional \$300.

Repair Terms & Conditions

- When a unit is sent in for repair, it undergoes an evaluation to diagnose the issue and generate a repair quote.
- If the repair is approved, standard or rush service fees will apply.
- If the repair is declined:
 - A \$50 evaluation fee will be charged.
 - The unit will be returned unassembled.
 - For units submitted under an Expedited Repair Service, a declined repair will incur a \$300 rush evaluation fee.
 - The customer is responsible for all shipping and handling costs.
- We stock thousands of parts; however, some components may need to be specially ordered. Repairs will not begin until all required parts are received.
- If the unit is submitted for test only (to check functionality without requesting repairs) and is found to be in proper working condition, it may be returned assembled and functional for a \$375 test-only charge.
- A restocking fee of 25% applies to any canceled or returned items.
- Shipping and handling charges are additional for all returns.

Use the coupon below for a free evaluation, and enjoy free return shipping (USA only) when you choose to have your unit repaired by us.

**NC SERVO TECHNOLOGY
38422 WEBB DR. WESTLAND,
MI 48185-1974**

Thank you!

Mfg _____
Model _____
Issues _____
Ref# _____
Contact _____
Phone _____

